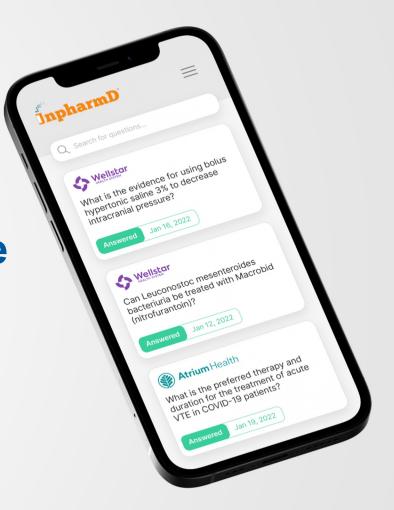
**Al in Pharmacy Practice** 

How Can This Technology Supplement the Advanced Role of the Pharmacist?

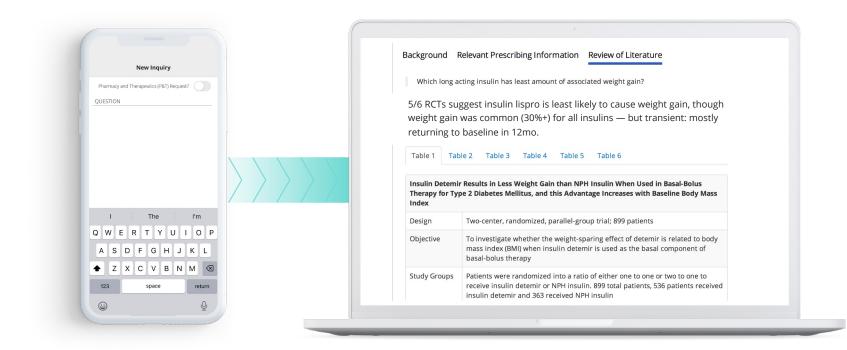
Ashish Advani, PharmD





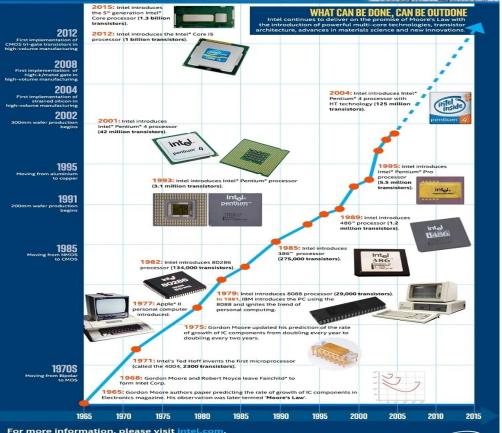
# Ask any clinical question, get an evidence-based answer.





Moore's Law – the observation that computing dramatically decreases in cost at a regular pace - is short-hand for rapid technological change. Over the past 50 years, it has ushered in the dawn of the personalization of technology and enabled new experiences through the integration of technology into almost all aspects of our lives.







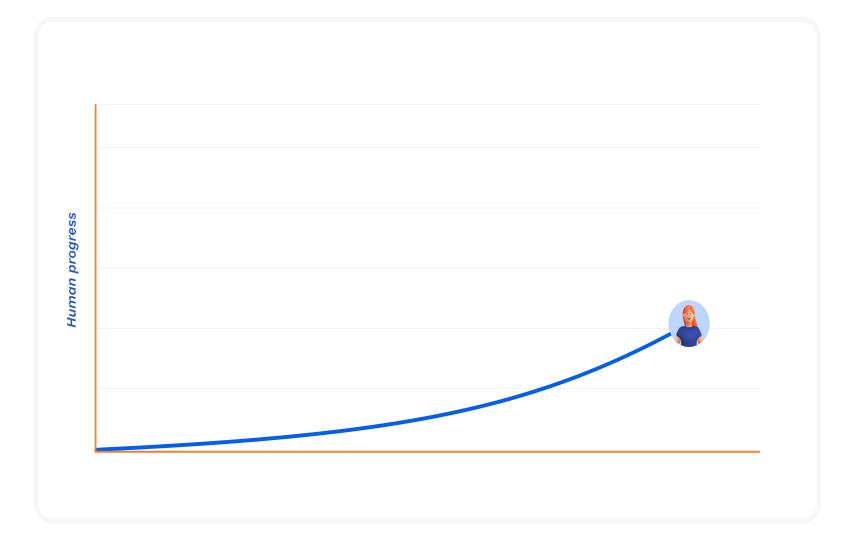
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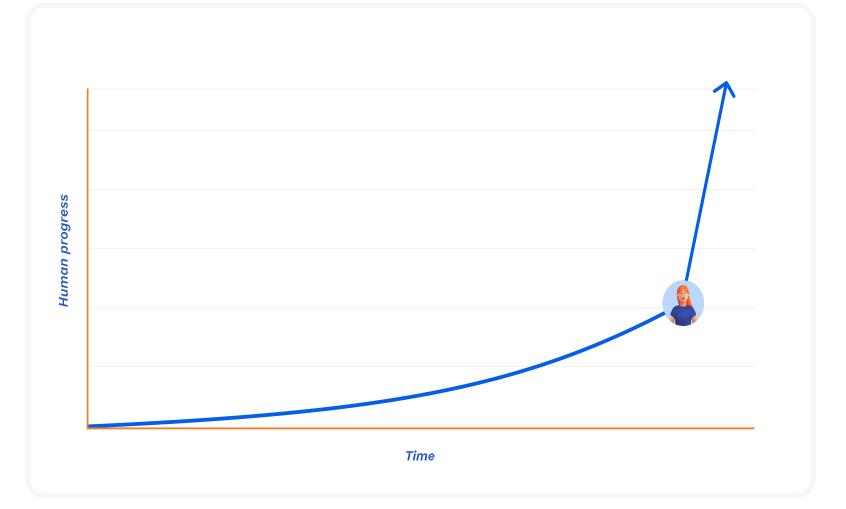






















#### Poll Question 1

#### Which of the following best describe you?

a.	Al gives me a feeling of existential dread.
b.	Al makes me excited for the future.
C.	Both of the above.
d.	None of the above (yet)



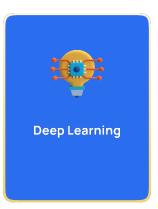


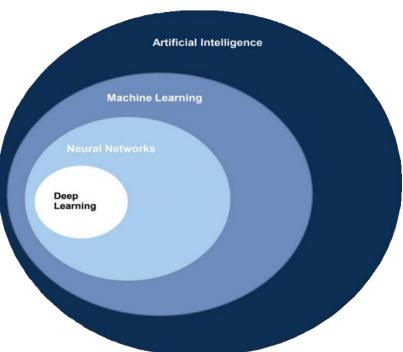
#### Where did Artificial Intelligence (AI) Come From?

Artificial intelligence is the development of computer systems capable of performing tasks that mimic human intelligence.





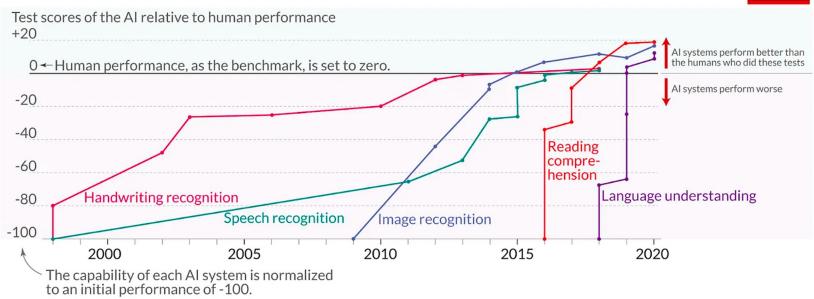






#### Language and image recognition capabilities of AI systems have improved rapidly



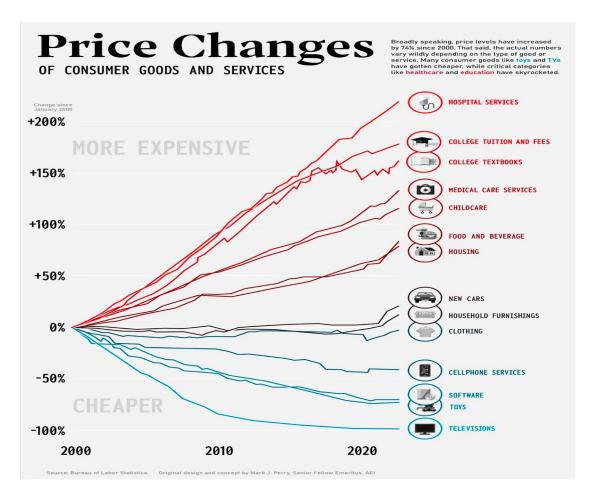


Data source: Kiela et al. (2021) – Dynabench: Rethinking Benchmarking in NLP OurWorldinData.org – Research and data to make progress against the world's largest problems.

Licensed under CC-BY by the author Max Roser

Source: Al Checkup





Source: Al Checkup



#### Poll Question 2

#### Which of the following have you used or seen used in pharmacy?

a.	Chat GPT
b.	BARD/ Gemini/ MedPaLM
C.	Perplexity Al
d.	None of the above (yet)

### Chat GPT (by Open AI)



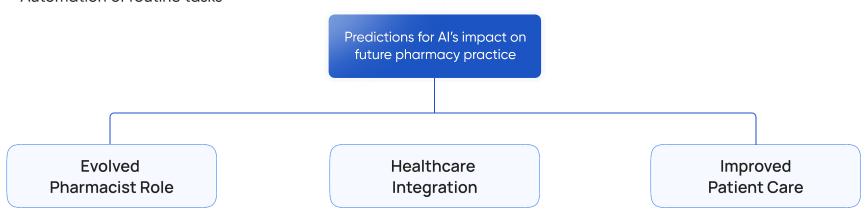
		ChatGPT		
		4	△	
	Examples	Capabilities	Limitations	
	"Explain quantum computing in simple terms" →	Remembers what user said earlier in the conversation	May occasionally generate incorrect information	
	"Got any creative ideas for a 10 year old's birthday?" →	Allows user to provide follow- up corrections	May occasionally produce harmful instructions or biased content	
	"How do I make an HTTP request in Javascript?" →	Trained to decline inappropriate requests	Limited knowledge of world and events after 2021	
	give me some bars about twilio se	gment		
ChatGPT Dec	: 15 Version. Free Research Preview. Our go	al is to make Al systems more natural and s	afe to interact with. Your feedback will he	lp us improve.

Source: <a href="mailto:chatgpt.com">chatgpt.com</a>



# Streamlining Pharmacy Operations to Augment Pharmacists

- Patient-specific data extraction for faster claims reimbursement
- Drug utilization reviews for duplications, interactions, contraindications, dosing, etc.
- Predictive analysis for risk and timelier interventions
- Predictive analysis for non adherence and timelier patient education
- Review of data and generation of insights for better decisions
- Automation of routine tasks





#### Poll Question 3

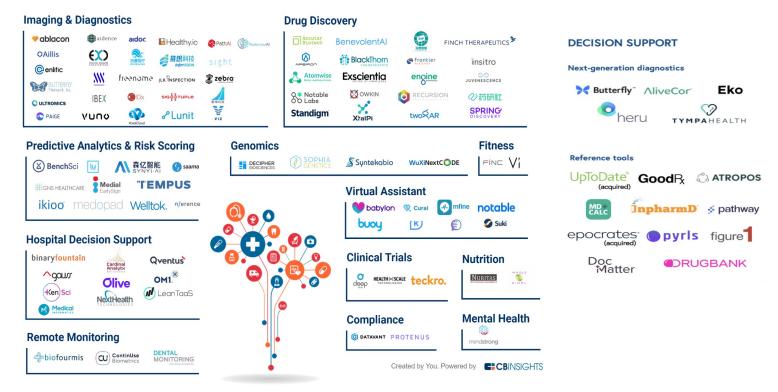
#### Which of the following are challenges to integrating AI in pharmacy practice?

a.	Overcoming resistance/ status quo
b.	Training
C.	Fitting Al into existing workflows
d.	All of the above

#### 2020 Predictions



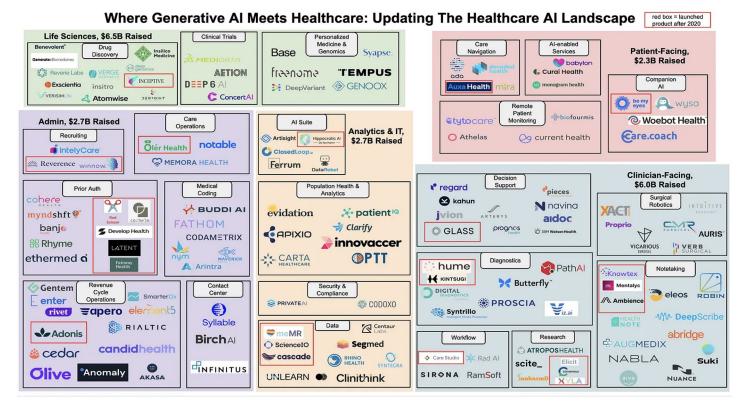
#### **90+** Healthcare Al Startups To Watch



Source: CB Insights

#### 2024 Reality





Source: CB Insights



#### **Ethical Principles in Pharmacy**

## Protecting human autonomy

 This includes informed consent, privacy protections, and transparency/ explainability in decision making

### Protecting well being and safety

 All technology used by clinicians must meet accuracy standards, with quality control in place to ensure Al benefits patient well being and public interest

### Responsibility and accountability

 Al tasks must align with regulations and be used appropriately. If issues arise, mechanisms for questioning and redress must be available, emphasizing accountability.

### Inclusiveness and equity

- Al for health should encourage widespread, equitable use across diverse demographics.
  Monitoring for disparities could prevent it from worsening existing forms of discrimination.
- Strategies to identify and address biases that can manifest within Al systems are also required to ensure its improvement is in the right direction.

#### Questions





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